

Comprehensive & Continuous Student Feedback System

1. Title of the Best Practice

Comprehensive & Continuous Student Feedback System

2. The Context

SXCS believes that, quality higher education is possible only where there is greater and enhanced participation in the implementation of quality enhancement strategies.

3. Objectives of the Practice

Objectives of this practice are:

- To provide feedback to the teaching faculty members.
- To enhance the quality of teaching across the college
- To build an atmosphere wherein, the teachers and students interact and engage in a system of mutual learning.

4. The Practice

- Students can write their feedback/grievances 24/7 to a designated Email ID.
- A systematic Student Feedback / Survey are conducted by the Internal Quality Assessment Cell (IQAC) once every semester.
- The students are asked to rate the instructor of their concerned subjects on various vital parameters.
- The students' responses are automatically analysed on a 10- point scale by the system and it is monitored by a mechanism under the control of Principal.

5. Advantages

- Develops the skill of critical evaluation.
- Develops a sense of greater responsibility and belonging to the institute among the students.
- Enables opening a transparent communication channel between the students and the teacher.

6. Challenges

- Maintaining confidentiality of the feedback provided by each individual student.
- Misuse of the feedback mechanism implemented by the institution.

7. Evidences of Success

- The quality of teaching has improved drastically, bettering the institution's national ranking.
- There has been a consistent improvement in the rating of teachers over time reflecting the quality of teaching

8. Resources Required

A proper system which records student feedback and transfers it to individual staff members, at the same time ensuring that confidentiality and identity of the student is not compromised.